Sent: 28 November 2023 20:44 To: Evans Dan - AW-CU < Subject: Re: Reference: 2023/01824/LAPR - Gilass Vibes 80 - 82 Goldhawk Road London W12 8HA Hi officer Daniel I agreed with your email I'll do all necessary things to the shop and restaurant thank you so much Regards Minasie ghebremariam On Mon, Nov 27, 2023, 2:51 PM PC Daniel Evans wrote: Hi Minasie, It was good to see you again last week and discuss your business model. As discussed police would advise conditions for the ground floor and basement detailed below in red. If you have any queries please let me know as I am more than happy to discuss this further. Alternatively if you are agree with the conditions, I will forward these to the licensing department to update your application. I look forward to hearing from you. Regards Dan Licensable activities sought **Ground Floor (Food and Wine Store)**

From: minasie ghebremariam

The sale of alcohol - Off the premises only

Sundays to Thursdays between the hours of 08:00 to 23:30

Fridays and Saturdays between the hours of 08:00 to 00:30

Basement Floor (Restaurant)

The sale of alcohol - Both on and off the premises

Sundays to Thursdays between the hours of 14:00 to 23:30

Fridays and Saturdays between the hours of 14:00 to 00:30

The provision of late night refreshment - Both indoors and outdoors

Sundays to Thursdays between the hours of 23:00 to 23:30

Fridays and Saturdays between the hours of 23:00 to 00:30

Opening hours of the premises (Both Floors)

Sundays to Thursdays between the hours of 08:00 to 00:00

Fridays and Saturdays between the hours of 08:00 to 01:00

Conditions Basement (Restaurant) and Conditions Ground Floor (Food and Wine)

- High Definition CCTV shall be installed, operated and maintained, at all times that the premises are open for licensable activities and;
 - shall be checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request
 - one camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering.
 - shall cover any internal or external area of the premises where licensable activities take place.
 - recordings shall be in real time and stored for a minimum period of 31 days with date and time stamping.
 - footage shall be provided free of charge to Police or authorised council officer within 24 hours of a request.
 - a staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.

- Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.
- All staff responsible for selling alcohol shall receive relevant training before making any unsupervised sales. The training shall include:
- the Licensing Act 2003 in terms of the licensing objectives and offences committed under the Act;
- o the conditions of the Premises Licence;
- o the sale of age-restricted products.

This training will be refreshed at least once a year. Staff shall sign to confirm that they have received and understood the training. Written records of this training shall be retained and made available to the Police or authorised officers of the Licensing Authority upon request.

- Age-restricted products training shall cover the following steps: the assessment
 of age; how and when to challenge for proof of age; acceptable proof of age and
 how to check; and recording refusals
- The premises shall operate a 'Challenge 25' age-restricted sales policy and promote it through the prominent display of posters
- The licence holder see shall put arrangements in place to ensure that before serving alcohol or other age-restricted goods to customers they believe to be less than 25 years of age, staff ask to see accredited proof of age: that is, proof of age cards carrying the 'PASS' logo (and no others), a Passport, or UK Driving Licence bearing the photograph and date of birth of the customer.
- The licence holder shall require staff to note any refusals in a refusals log. The refusals log shall record the date and time of the refusal; the name of the staff member refusing; and the reason for refusal. It must be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the Licensing Team, Police or Trading Standards.
- Management shall undertake the relevant training in relation to responding and ensuring the welfare and safeguarding of vulnerable patrons. Management shall risk assess the need for all other relevant staff to undertake such training. Written records of the training completed shall be recorded and available to the Police and Authorised Officers from the Local Authority upon request.
- Any alcohol sold for consumption off the premises shall be sold in a sealed container.

Conditions Basement (Restaurant)

- Alcohol supplied for consumption ON the premises shall only be supplied with and be ancillary to food to be consumed on the premises at the same time.
- The sale and supply of alcohol on the premises shall be to customers seated at tables by waiter/waitress service.
 - Deliveries shall be made to a building which is used for residential and/or work purposes. Deliveries shall not be made to outdoor spaces.
 - A warning shall be displayed on the digital platform on which an order is
 placed informing customers that they must be aged 18 or over to make a
 purchase of alcohol and notifying customers that the delivery rider will carry out
 age verification on delivery.
 - All delivery staff shall be trained in the 'Challenge 25' age-restricted sales policy and how to identify acceptable means of identification.
 - Deliveries shall only be made to persons aged over 18. The delivery shall be signed for and photographic proof of age shall be requested and recorded.
 International passport and photocard driver's license shall be the accepted proof of age documents.
 - Where deliveries of alcohol are made by a third party, a contract shall be in place that states alcohol shall not be delivered to a person under 18 years of age and that 'Challenge 25' age verification checks shall be undertaken for all alcohol deliveries. The contract shall clearly state the responsibilities of the third party in respect of upholding such conditions.
- Delivery personnel shall carry with them a refusals book, and any refusals or incidences shall be documented. A refusals record shall be kept at the premises to record details of all refusals to sell alcohol. This record shall contain the date and time of the incident, a description of the customer, the name of the delivery personnel who refused the sale, and the reason the sale was refused. The record shall be made available to police and authorised officers of the Licensing Authority on request The Designated Premises Supervisor shall regularly check the refusals record to ensure it is being consistently used by all staff. (Not must difference to the previous proposal, however this wording is from our pool).

Conditions Ground Floor (Food and Wine)

 Strong beer, lager, cider and stout above 5.5% ABV shall not be displayed or sold.

- Any alcohol sold for consumption off the premises shall be sold in a sealed container.
- Single cans or bottles of beer or cider shall not be sold.